



Minutes

Pursuant to A.R.S. § 38-431.02, notice is hereby given to the members of the Mayor and Council Tucson Transit Advisory Committee and to the general public that the Committee will hold the following meeting which will be open to the public on:

Monday, February 2nd, 2026 at 2:30 PM
Park Tucson Conference Room, 110 E. Pennington St., Ste. 150

1. Call to Order/Roll Call – 5 minutes

Those present were:

Members

-Ray Jordan, Ward 2
-Suzanne Schafer, Ward 3
-Mike Sanchez, Ward 4
-Malia Flores, Ward 5
-Margot Garcia, Ward 6
-Gene Caywood, City Manager

Those absent were:

Members

-Mike Milczarek, City Manager

Others

-Preston McLaughlin, non-voting PAG/RTA rep.

Allen Benz, Public
Kimberly Sargent-Mason, Public
Kristina Abril, Public
Matthew Cazel, Public
Mary Quesada, Public
Cindy Carrillo, Public
Jodii Weiner, Public
Chaz Gross, Public
Jacob Owens, Public
Robin Steinberg, Public
Hector Macias, Public
Jacqueline Pimentel, Public
Mikel Oglesby, Sun Tran
Andrew Vargas, Sun Tran
Shamara Smith, Sun Tran
William Heath, Sun Tran
James Tewksbury, Sun Tran
Luz Navarrete, Sun Tran
Cindy Glysson, Sun Tran
Elaina Richards, City of Tucson
Ian Sansom, City of Tucson
Monica Landgrave, City of Tucson

2. Approval of Minutes – (Vote) – 5 minutes

The approval of minutes was moved, duly seconded, and, hearing no objections, Vice-Chair Gene Caywood approved the motion.

3. Call to the Audience on Agenda Items (First) – 5 minutes

No comments from the public.

4. Updates/Announcements from TTAC Members and Staff (Informational Only) – 10 minutes
TTAC members, Sun Tran, City of Tucson, and/or PAG/RTA Staff

Malia Flores introduced herself as the Ward 5 Representative, she is happy to serve her community in this role. She also asked if they could elaborate on the backlog of ADA applications. Ian Sansom mentioned there have been staffing issues but that he would get back to her.

Margot Garcia mentioned she had to cancel a Sun Van ride because she had an emergency appointment and they asked her if she could accept a penalty due to a same-day cancelation. Mikel Oglesby said he will look into it.

Preston McLaughlin said there will be both virtual and in-person Q&A sessions, and that more information is available at www.rtanext.com. Likewise, he mentioned this election will be mail-only, with March 10 as the last day of voting.

Ray Jordan mentioned he joined the ADA training and that the trainers themselves are doing everything that they are supposed to be doing, and he was happy about that. He believes any issues arising might be with drivers who may be forgetting parts of their training or taking shortcuts.

Mikel Oglesby said the RTA Next team was invited to present to the Sun Tran staff. RTA Next will now be presenting at Sun Van, and he invites all staff to attend and document themselves about propositions 418 and 419. He also brought up that Sun Tran is having weekly open house hiring events because there are currently multiple vacancies. Likewise, bus trainings are still taking place for community members at the Sun Tran North Yard.

5. Define TTAC Representative for the Complete Streets Coordinating Council – 5 minutes

This topic will be brought up at the next TTAC meeting.

6. Bus Stop Signage Redesign Process – 15 minutes

Cindy explained that Sun Tran is going through a bus stop signage redesign and is asking TTAC members for their feedback. Luz followed up by showing a poster with the current bus stop sign in its original size next to the new proposed sign size, which will be much larger. Margot asked about the font they plan to use, and the pros and cons of serif vs sans serif. Preston brought up that having the bus schedule next to the sign itself would be helpful. Ray had questions regarding the placement of the Braille text. Suzanne was wondering if the sign could be even larger. Cindy said operator feedback included making the signs as reflective as possible. The committee members have a month to bring back their proposals.

7. Primavera Foundation Update: Outreach at Transit Centers – 20 minutes

Jodii Weiner

Transit Outreach

Jodii Weiner
Senior Director of
Outreach Services and
Men's Shelter

February 2, 2026

PRIMAVERA FOUNDATION

The Primavera Foundation

Contents

- Background and Overview
- Scope of Work
- Locations
- Analysis & Outcomes Phase 1 Surveys
- Analysis & Outcomes Phase 2 Post-Follow-up Surveys
- Success Stories
- Questions and Answers

What We Do

Mobile Outreach AND Transportation Services
Homelessness Intervention & Prevention Program AND Drop-In Center
Hospitals Center AND Day Shelters
Rapid Rehousing
Project Action for Veterans
Emergency Shelters AND Emergency Services
Transitional Housing
Safe, Affordable Housing
Comprehensive Community Development
Workforce & Financial Development
Homeownership & Financial Education

Background and Overview

Challenges in the Community

- Economic Barrier
- Accessibility to transit, emergency services, and shelters
- Joining forces with The City of Tucson and Sun Tran

Promotoras Model

- Community Health Workers- *Modern day Outreach*
- Trusted constituents with lived experience
- Building relationships and providing vital resources

The Scope of What We Do

- Administer surveys at SunTran transit centers and bus stops
- Connect individuals with referrals and resources
- Tracking self assessments and outcomes



Where did we go and What did we do?

Category	Cumulative to Date
Total Visits to Transit Centers	150
Total Bus Stops/Routes Visited	67
Total Outreach Field Days at Transit Centers & Bus stops	167
Total Transit Riders Engaged	400
Phase 1 Total Surveys Administered	400
Phase 2 Total Post-Follow up Surveys Administered	78
Post Survey Follow up Attempts	1,365

Bus Stops, Transit Centers & Bus Routes Visited

Bus Stops

- Grant / Speedway
- Speedway / Alvernon
- Oracle / Prince
- Grant / Oracle
- 1st / Ft. Lowell
- Oracle / Ft. Lowell
- 22nd / Alvernon
- 22nd / Wilmot
- Glenn / Oracle
- Drexel 12th Ave
- Grant / Forbes

Bus Routes

- # 23 Mission
- # 4 Speedway
- # 7 East Bound 22nd St
- # 105 Foothills - Downtown Express
- # 16 North
- # 2 East Bound 22nd
- # 25 South Bound Park Ave
- # 61 La Cholla
- # 11 Alvernon / Ajo
- # 34 Craycroft / Ft. Lowell
- #12 S. 12th Ave
- #18 S. 6th Ave
- #9 Grant Rd
- # 8 Broadway / Pantano

Transit Centers

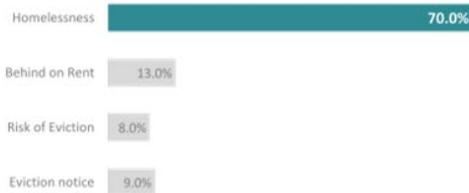
- The Ronstadt Transit Center (Downtown)
- Roy Laso Transit Center (South Side)
- Tohono Tada Transit Center (Northwest)



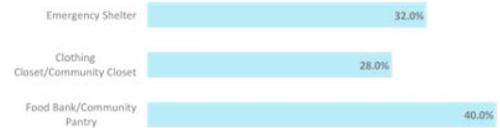
Analysis & Outcomes Phase I Surveys



Individuals surveyed overwhelmingly identified having experienced Homelessness in the last year



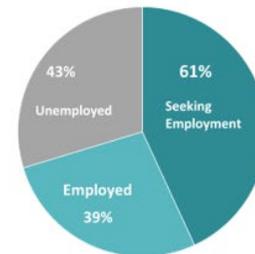
40% of Riders needed to utilize Food Banks in the last year



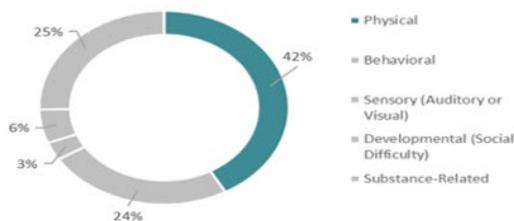
Resource distribution by Primavera to SunTran Riders in need



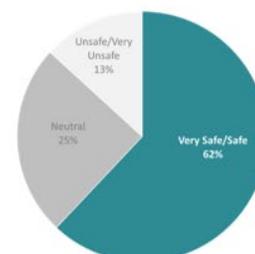
The majority of surveyed SunTran riders are seeking employment



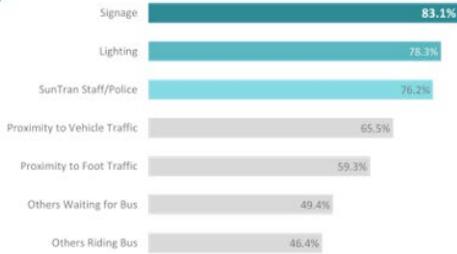
The majority of SunTran riders identify having a physical disability as the most prevalent.



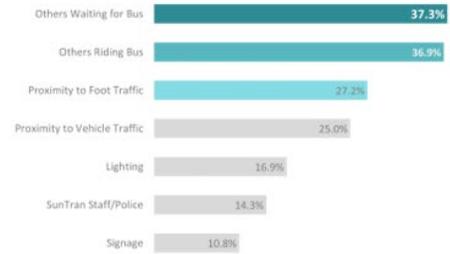
62.7% of Transit Riders feel safe utilizing the SunTran system



Transit riders' responses to what they "feel" provides a sense of safety



Transit riders' responses to what makes them "feel least safe"



Analysis & Outcomes Phase 2 Post-Follow-up Surveys

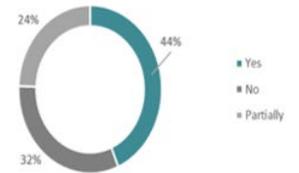


Were you able to connect with any of the resources or programs that Primavera offered to you?

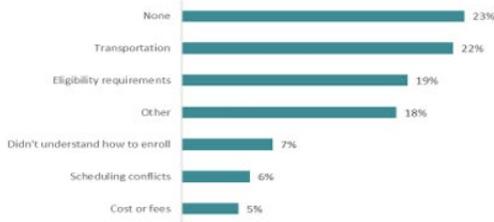
80 riders were enrolled in some form of service utilization

10 riders went from the street to emergency shelters

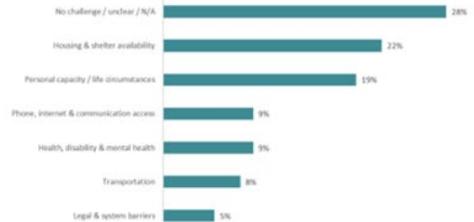
5 riders were gainfully employed



What barriers, if any, prevented you from accessing the referred resources?



What was the most challenging part of attempting to access the resources that you were referred to?

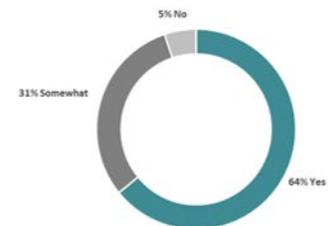


Please rank the following items based on priority for new or ongoing needs

Most important need (Rank 1) Housing Stability



Did you feel having an outreach worker available at transit centers/bus stops was beneficial to you?



Recommendations from SunTran Riders

- Increase signage throughout bus routes
- Increase police/staff presence at Ronstadt at night
- Add police or security officer presence on Bus #18
- Increased lighting all around the bus stops
- Increased staff/police/peace officer presence

Success Story & The Transit Experience from Outreach Staff



8. Transit Safety Action Plan Update – 20 minutes

Mikel said the Transit Safety and Security Action Plan has entered the implementation phase in coordination with the City of Tucson and the Tucson Police Department (TPD, with support across Sun Tran, Sun Van, and Sun Link. Implementation begins February 9, with special duty deployments expected to be fully operational within two to three weeks. The heatmap now serves as a shared, dynamic tool with TPD to direct patrol corridors and stop-level focus areas based on trends rather than static assignments. In parallel, all AGS and field supervisory staff were equipped with body cameras last week to enhance documentation, accountability, and situational awareness. A revised operational plan is under development to clarify guard roles and authority, including a review of current observe-and-report use-of-force limitations, while also improving hour efficiency to maximize visible field coverage. Ongoing coordination with TPD continues through standing meetings outlined in the Safety Action Plan, which include joint incident review, assessment of deployment effectiveness, and collaborative problem-solving, as well as active discussions regarding expanded bus camera observation through TPD's CSARC resources. Overall, transit safety operations are shifting from a traditional security posture to a coordinated, intelligence-led public safety approach that is data-driven, targeted, and integrated with TPD deployment strategies.

9. Call to the Audience (Second) – 5 minutes
Chair Suzanne Schafer

Allen Benz mentioned some buses will keep half the lights off inside the bus. Mikel explained that this is due to visibility issues that the bus drivers want to avoid, and that his team will be working to address this issue. Allen also said multiple routes run in more than one jurisdiction, such as Route 23 which runs in three separate jurisdictions, and he is wondering if TPD will be able to coordinate as needed.

10. Items and Date for Next Meeting(s) – 5 minutes

Date: March 2nd, 2026.

Items:

- Transit Safety and Security Action Plan
- Sun Van Operations (eligibility criteria and timelines, penalty due to same-day cancelation, driver training, update on the Sun Van COA, etc.)
- Bus Stop Signage Redesign Process
- 80 Bus Stop Grant

11. Adjournment

For further information, contact: Monica Landgrave-Serrano, (520)-780-0635, monica.landgrave@tucsonaz.gov. Persons with a disability may request reasonable accommodation, such as a sign language interpreter, by contacting Transit Services at 520 791-5409. Requests should be made as early as possible to allow time to arrange the accommodation.