

MINUTES

Pursuant to A.R.S. § 38-431.02, notice is hereby given to the members of the Mayor and Council Tucson Transit Advisory Committee and to the general public that the Committee will hold the following meeting which will be open to the public on:

Monday, October 6, 2025 at 3:00 PM Park Tucson Conference Room, 110 E. Pennington St., Ste. 150

Call to Order/Roll Call – 5 minutes

Those present were: Those absent were:

Members Members **Others** -Ray Jordan, Ward 2 -Diana Moreno, City Manager Tim Steller, Public -Suzanne Schafer, Ward 3 Laura Smith, Public -Mike Sanchez, Ward 4 Ray Aguirre, Public -Elaina Richards, Ward 5 Hector Macias, Public -Margot Garcia, Ward 6 Dale Kaneshiro, Public Allen Benz, Public -Gene Caywood, City Manager -Mike Milczarek, City Manager Kimberly Sargent-Mason, Public Davita Mueller, Sun Tran Shamara Smith, Sun Tran Mikel Oglesby, Sun Tran William Heath, Sun Tran Preston McLaughlin, PAG/RTA Melanie Lawson, PAG/RTA Andy Bemis, City of Tucson Susan Spiess, City of Tucson

2. Approval of Minutes – (Vote) – 5 minutes

The approval of minutes was moved, duly seconded, and, hearing no objections, the Chair approved the motion.

Eric Latto, City of Tucson

Monica Landgrave-Serrano, City of Tucson

3. Call to the Audience (First) – 5 minutes

Allen Benz said he uses both Sun Tran and Sun Link. If he is going anywhere, he will use Sun Tran and he is on the bus several times a day on multiple routes. He says security concerns are overblown by people who have an agenda or don't know what they are talking about regarding life on the bus.

Hector Macias is a bus operator at Sun Tran. He believes there are discrepancies regarding the number of reported operated assaults. Ray Aguirre said some issues are not reported and that the people who don't report these problems are contributing to the issues. He said these issues are real and need to be addressed.

Laura Smith asked about safety issues at bus stops and on buses. She wants to know how the public can report incidents so that these issues are dealt with.

4. Updates/Announcements from TTAC Members and Staff (Informational Only) – 10 minutes *TTAC members, Sun Tran, City of Tucson, and/or PAG/RTA Staff*

Elaina Richards introduced herself as the Ward 5 Representative and mentioned her focus is on the intersection of transit and public health. Suzanne brought up that there used to be a non-voting PAG/RTA member and that it would be nice to have a PAG/RTA representative again. Preston said he will get back to the TTAC on this topic.

Regarding the implemented COA changes, Davita said there have been both inefficiencies and efficiencies. Route 62, the new Ina Rd separation, has exceeded all expectations. Route combinations seem to be working out well, but there are some minor issues that Sun Tran intends to resolve by November. People's comments have been mixed, both positive and negative. The COA changes were very recently implemented, so everyone is still getting used to them.

Mikel said Sun Tran riders can currently use the free version of the Transit app, which provides nearby stop times, basic trip planning, and service alerts. However, the free version limits access to transit data outside the rider's immediate area, offers minimal trip options, and lacks personalization. The formal partnership with Royale Transit will upgrade all riders to Transit Royale, a fully featured, cobranded Sun Tran + Sun Link experience that also includes Sun On Demand and Sun Shuttle integration. The enhanced app will be free for all users and deliver a seamless, unified travel experience across Tucson's entire transit network. Mikel also said that on September 15, Sun Van rolled out five all electric vans and 50 new vehicles, expanding their fleet with cleaner, more modern, and more accessible rides for the community.

Preston said they now have a new fleet of paratransit vehicles, as well as a new service provider.

Gene said Old Pueblo Trolley will have an open house on November 15 from 11 am to 3 pm at their facility in South Tucson. There will be vendors, music, food trucks, and everyone is invited to join.

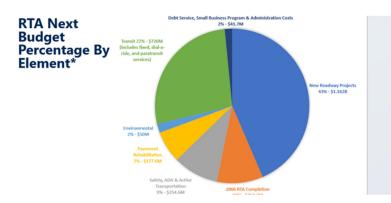
5. RTA Next Presentation – 20 minutes



RTA Next plan elements

- · Roadway (multimodal) corridors
- Safety, ADA and active transportation
- Arterial and Collector Roads,
 Pavement Rehabilitation
- Environmental (wildlife linkages)
- Transit (including paratransit)

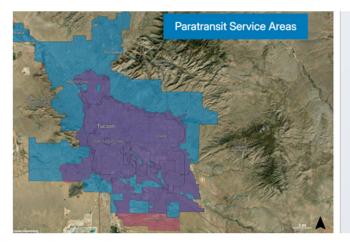


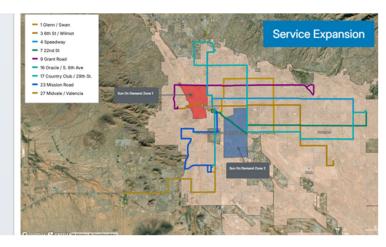


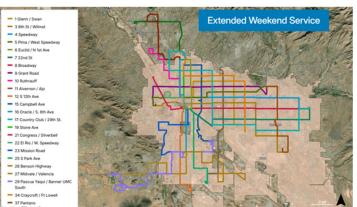
How RTA Next will work for you

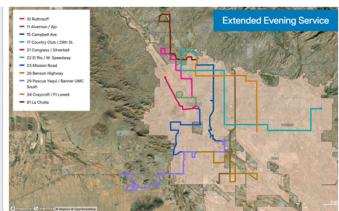
- · Help you get to work on time
- Help students and teachers reach school safely
- Keep people connected to life-saving care
- Provide more and accessible transportation choices
- Keep outlying areas and those with other needs connected to essential services
 From job centers to medical facilities, RTA Next will keep us moving faster, safer, and more affordably.

We're improving regional mobility, network reliability and efficiency, safety









6. Complete Streets Coordinating Council Update and TTAC Representative – 15 minutes

Suzanne asked the TTAC members if one of them would be willing to be the TTAC Representative at the Complete Streets Coordinating Council. Riley used to have this role before he withdrew from TTAC.

7. Sun Tran Safety and Security Follow-Up Questions & Answers – 20 minutes

Discussion ensued regarding the questions submitted by TTAC members as follow-up from the transit safety and security presentation at the last meeting. The questions and clarifications included the current cleaning and safety protocols, as well as public health issues.

Next, there was discussion about the information that will be presented to Mayor and Council as part of the Transit Safety and Security Action Plan, including passenger safety, operator safety, and the findings by the Primavera Foundation.

8. Electric Trolleybus Presentation – 10 minutes Gene Caywood

This item will take place at a later meeting due to time.

9. Call to the Audience (Second) – 5 minutes Chair Suzanne Schafer

Dale brought up having a bus aide in certain buses for security purposes. Likewise, he said there should be stiffer penalties on the people selling illegal substances.

Ray said there were both paper and online surveys, and only the paper surveys were presented. Andy replied to Ray saying it is difficult to confirm that the online survey respondents were actually riders of the Sun Tran system, while the paper surveys were verifiably completed by actual bus riders.

10. Items and Date for Next Meeting(s) – 5 minutes

Items:

-Primavera Foundation for December

Date:

December 8th (instead of December 1st)

11. Adjournment

For further information, contact: Monica Landgrave-Serrano, (520)-780-0635, monica.landgrave@tucsonaz.gov. Persons with a disability may request reasonable accommodation, such as a sign language interpreter, by contacting Transit Services at 520 791-5409. Requests should be made as early as possible to allow time to arrange the accommodation.